12th June 2012

Letter to Personnel Officers regarding the restructuring of the Civil Service Employee Assistance Service (CSEAS)

I am pleased to advise you that the Civil Service Employee Assistance Service (CSEAS) has been restructured as a shared service under central management, within the Department of Public Expenditure and Reform (PER). Providing a shared service to all Government Departments/Offices, Employee Assistance Officers (EAOs) are located throughout the regions, with a Head Office in Dublin.

Existing EAOs have transferred to PER, and new EAOs are in the process of being appointed to regional positions. Locations for the CSEAS are **Dublin** (**Head Office**), **Tullamore**, **Cork**, **Limerick**, **Castlebar and Sligo**.

The CSEAS is an important shared service element of the human resource structure in the Civil Service. It plays a key part in an ethos of promoting employee wellness and organisational effectiveness. The CSEAS provides a wide range of confidential supports to staff and management designed to assist employees to manage work and life difficulties, which, if left unattended, could adversely affect work performance and/or attendance and quality of life.

Appendix 1 details the departmental and geographical assignments to each EAO.

To make an appointment or arrange a telephone consultation with an EAO in any region, or for general enquiries contact can be made with the CSEAS on the following central number or email address

Phone 0761 000030

email <u>cseas@per.gov.ie</u>

or write to

CSEAS, Department of Public Expenditure and Reform, 3rd Floor, St. Stephen's Green House, Earlsfort Terrace, Dublin 2

Please visit the CSEAS Website <u>www.cseas.per.gov.ie</u> for further information.

Please bring this notice to the attention of all staff.

| | | | |
|----------------|------|------|--|
| Lorus Collum | | | |
| Manager, CSEAS | | | |

Appendix 1

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Phone 0761 000030

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or write to

CSEAS, Department of Public Expenditure and Reform, 3rd Floor, St. Stephen's Green House, Earlsfort Terrace, Dublin

cseas@per.gov.ie

Departmental and Regional allocations are detailed below

Directory of CSEAS Staff (June 2012)

<u>Dublin</u>

| Dublin Office Address (Head Office) | CSEAS Dept of Public Expenditure & Reform 3rd Floor St. Stephen's Green House Earlsfort Terrace Dublin 2 Telephone number 0761 000030 email address cseas@per.gov.ie |
|--|--|
| Manager | Lorus Collum |
| Office Administration | Derek Hollingsworth |
| Employee As | ssistance Officers for Dublin Offices |
| Department/Office Dublin | EAO |
| OPW Comptroller & Auditor General Ombudsman's Office | Frances Scott (with effect from 25 th June 2012) |
| Courts Service Property Registration Authority Education CSO CRO & RFS President's Establishment | Deirdre Maye |
| Agriculture Food & Marine Jobs Enterprise & Innovation Defence | Brian Hennessey |
| Environment, Community & LG Arts Heritage & Gaeltacht | Maureen Byrne |
| Justice & Equality Public Expenditure & Reform Finance | Michael Stapleton |
| Social Protection ODCE | Margaret Fagan |
| Revenue South City | Triona King |
| Revenue North City | Ciaran Doyle (with effect from 25th June 2012) |

| Department/Office Dublin | EAO |
|--|--|
| Transport, Tourism & Sport National Gallery Ireland Public Appointments Service Garda Ombudsman's Garda Complaints Board Director of Public Prosecutions LRC & Labour Court Children & Youth Affairs Health Attorney General's Office Taoiseach's Office | Vacancy (contact 0761 000030 for assistance) |
| Foreign Affairs International Co-operation Foreign Affairs Abroad Oireachtas Chief State Solicitor's Office Communications Energy & Natural Resources | Una Meehan |

Eastern Region – outside Dublin

Contact 0761 000030 email cseas@per.gov.ie

All departments in the relevant county are serviced by the Dublin based EAOs

| County | EAO |
|----------|---|
| Kildare | Brian Hennessey |
| Louth | Ciaran Doyle (with effect from 25th June 2012) |
| Monaghan | Ciaran Doyle (with effect from 25th June 2012) |
| Meath | Frances Scott (with effect from 25th June 2012) |
| Wexford | Maureen Byrne |
| Wicklow | Maureen Byrne |

Midlands Region

All departments in the relevant county

Contact 0761 000030 email cseas@per.gov.ie

| Midlands Office Address | Department of Public Expenditure & Reform, Unit 2, Central Business Park Clonminch Tullamore Co. Offaly |
|-----------------------------------|---|
| County | EAO |
| Longford | Bernie Moran |
| Westmeath | Bernie Moran |
| Offaly (Department of Education) | Bernie Moran |
| Offaly (all other Departments) | Rosemary Branagan (with effect from 25 th June 2012) |
| Carlow | Rosemary Branagan (with effect from 25 th June 2012) |
| Kilkenny | Rosemary Branagan (with effect from 25 th June 2012) |
| Laois | Rosemary Branagan (with effect from 25 th June 2012) |

Southern Region

Contact 0761 000030 email cseas@per.gov.ie

| Southern Region Office Address | Central Statistics Office Skehard Road, Cork |
|--|---|
| Cork City & East Cork County | EAO |
| Agriculture Courts Foreign Affairs Legal Aid Board Probation & Welfare Revenue | Rob Walsh (with effect from 25 th June 2012) |
| Kerry (all Departments) | Rob Walsh (with effect from 25th June 2012) |

| Cork City & West Cork County | EAO |
|--|--|
| CSO & Field Staff Social Protection Defence Education (incl NCSE) Environment Community & LG OPW Transport | Philip O'Callaghan (with effect from 30 th July 2012) |
| Waterford (all departments) | Philip O'Callaghan (with effect from 30 th July 2012) |

Mid West Region

Contact 0761 000030 email cseas@per.gov.ie

| South West Region Office Address | Social Welfare Local Office Dominick St, Limerick |
|---|---|
| Limerick City | EAO |
| OPW Agriculture Finance Social Protection Defence Education Justice | Geraldine Carey |
| South West Region Office Address | Foreign Affairs Building Henry St, Limerick |
| Revenue Foreign Affairs | Deirdre Farrell (with effect from 25 th June 2012) |
| County Limerick | Geraldine Carey |

All Departments in the relevant county

| County | EAO |
|-----------|---|
| Clare | Geraldine Carey |
| Galway | Geraldine Carey |
| Tipperary | Deirdre Farrell (with effect from 25 th June 2012) |

North-West Region

Contact 0761 000030 email cseas@per.gov.ie

All departments in the relevant county

| Western Region Office Address (1) | Government Offices Michael Davitt House, Castlebar, Co Mayo |
|---|--|
| County | EAO |
| Mayo | Ann Jordan |
| Roscommon | Ann Jordan |
| Cavan | Ann Jordan |
| Leitrim | Ann Jordan |
| Western Region Office Address (2) | Department of Social Protection Office Cranmore Road, Sligo |
| Sligo | Vacancy - contact 0761 000030 for assistance |
| Donegal | Vacancy - contact 0761 000030 for assistance |